UBA
United Bank for Africa

ELECTRONIC CHANNEL ENROLMENT FORM

Date of Application D D M M Y Y Y Y

SCAM ALERT
Neither UBA Plc nor any its subsidiaries will ever ask for your password, PIN, CVV2 on your card, mobile banking or internet banking login details either by email or phone

Internet Banking ☐

Mobile Banking ☐

PERSONAL ACCOUNT INFORMATION

Surname

First Name

Middle Name

Mobile 1 Mobile 2

E-mail

Account 1 Account 2

Account 3

Preferred user ID for UBA Internet Banking

Note:
- The preferred ID could be changed where it is already taken
- The use of email address as user ID is not allowed.

DISCLAIMER

1. User acknowledges that the alert and other information sent to him or accessed by him contain confidential information and should such information be sent to a third party through no fault of UBA Plc the bank shall not be held liable.

2. UBA Shall not be liable to the user, or to any third party for any drawing transfer, remittance, disclosure or any activity, or incidence on the User's account, whether authrised by the user or not. PROVIDED that such drawing, transfer, remittance, or any activity or incidence was authorised or made possible by the fact of the knowledge and /or use, or manipulation of the User's password, or otherwise by the user's negligence. User acknowledges that this password shall be known and kept secret at all times.

3. In the event of loss or theft of phone or comprise of the security of the provided e-mail account, the user shall call the CFC hot -line or e-mail CFC@ubagroup.com and immediately notify the Bank in writing within 24 hours of the loss/theft of phone or computer and e-mail password compromise.

4. UBA in its absolute decretion and without prior notice can temporarily suspend this, any or all of the service or terminate them completely.

I hereby confirm that I have read and understood the above terms and conditions of the ELECTRONIC CHANNEL ENROLMENT FORM and I agreed to be bound by same.

Customer's Signature/Date: