



TRANSACTION ALERT FORM

New Enrolment

☐

Modification

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De-Enrolment

☐

Addition of new Tel. No.

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Request Date

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First Name

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Surname

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Address

For Modification only

☐

Is customer requesting for new telephone(s) numbers to be inputted? Please indicate the new telephone numbers

For new requests only

Account Number

Acc. No 1

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Acc. No 2

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Acc. No 3

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Email Address

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Mobile Number

Email Alert

Yes

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No

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Email is Free

SMS Alert

Yes

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No

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- a. Customer acknowledges that the alert and other information sent to him contains confidential information and should such information be sent to another individual through no fault of UBA Plc, UBA Plc is not to be held liable.
- b. UBA will not be held liable for non-delivery or delayed of alert, errors, losses, or distortion in transmission of alerts to customers. UBA shall not be liable for lack of receipt of alert due to technical defects on customer's phone or computer or any loss incurred by customer as a result of use the alert for causes not directly attributed to UBA.
- c. In the event of loss of or theft of the phone or the compromise of the security of the provided email account, the customer should call CIC hotline (+234-1-2808822 +234-1-7002255822 or email cic@ubagroup.com) and immediately notify the bank in writing within 24 hours of the loss/theft of phone or computer and email/password compromise
- d. UBA in its discretion and without prior notice can temporary suspend this service or terminate it completely
- e. The customer acknowledges that to the full extent permitted by law, UBA Plc shall not be liable for any loss, expense or claims reslting from the use of the phone or email provided by the customer for receiving alerts and other communications

Customer Signature

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CSO Signature

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BOM Signature

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*** For new requests, CSO should ensure that there are no existing SMS alerts for customer before forwarding to GSSC**

