

Investor Presentation

2021 Full Year Results
March 2022



Disclaimer



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By their very nature, these statements require the Bank to make assumptions and are subject to inherent risks and uncertainties, general and specific. Especially in light of the uncertainty related to the financial, economic and regulatory environments, such risks and uncertainties, many of which are beyond the Bank's control and the effects of which are difficult to predict, may cause actual results to differ materially from the expectations expressed in the forward-looking statements. Risk factors that could cause such differences include credit, market (including equity, commodity, foreign exchange, and interest rate), liquidity, operational, reputational, insurance, strategic, regulatory, legal, environmental, and other risks. All such factors should be considered carefully, as well as other uncertainties and potential events, and the inherent uncertainty of forward-looking statements, when making decisions with respect to the Bank, and we caution readers not to place undue reliance on the Bank's forward-looking statements.

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Outlook/Guidance & Appendices

Disrupting financial services across Africa Continent



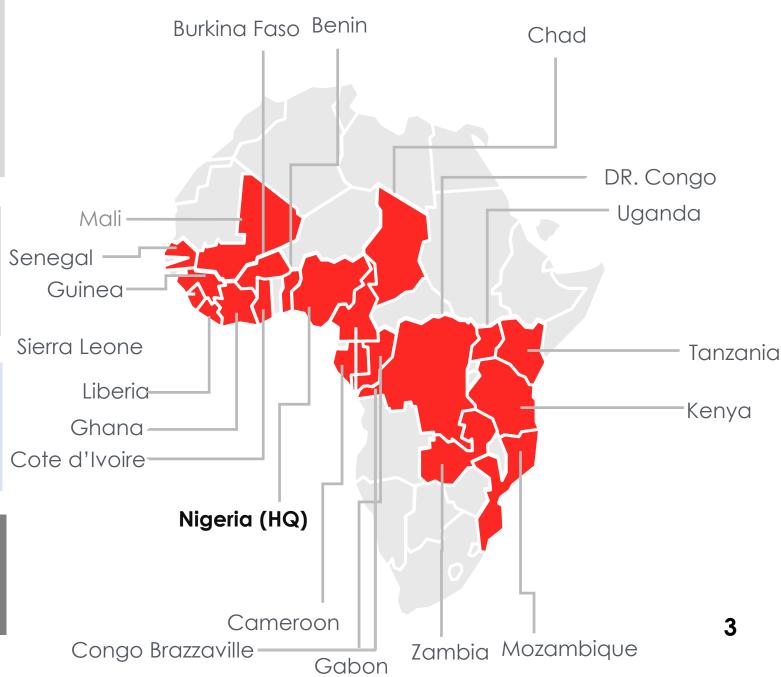
Vision

To be the undisputed leading and dominant financial services institution in Africa.

Mission

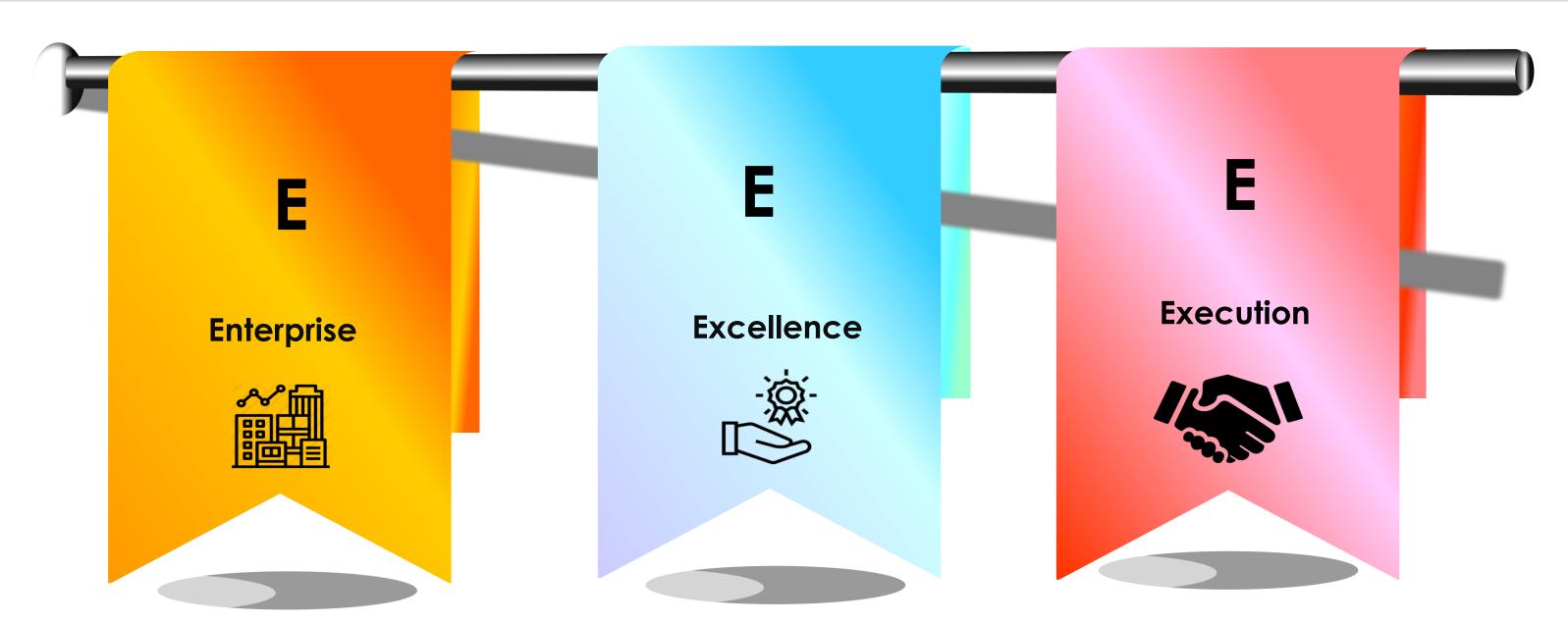
To be a role model for African businesses by creating superior value for all stakeholders, abiding by the utmost professional and ethical standards, and building an enduring institution

- 1 Introduction to UBA
- UBA has growing operations in 20 African countries, the UK,USA, with a Rep. office in France. We also have approval in principle to set up operations in UAE
- With a 72-year history, UBA is one of the strongest and most recognised banking brands to originate from Sub-Sahara Africa
- The bank provides corporate, commercial, SME, consumer and personal (retail) banking services to more than 25 million customers, served through diverse channels: over 1,000 business offices and customer touch points (2,669 ATMs, 87,223 PoS, robust online banking and mobile banking.
- 2 Strategic Intent
- Focus on the customer through our Customer First (C1st) philosophy which ensures that customers first in all we do.
- Strategy built on being the bank of choice for businesses across the African continent
- Engaged in some key strategic alliances to maximizing customer satisfaction.
- Solid capital
- Well capitalized financial institution, with a balance sheet size of US\$20.1bn as at FY'21
- Has one of the strongest capital ratios and capacity for future growth
- Robust Credit Profile
- Strong issuer ratings from Fitch, Standard & Poor (S&P), Agusto Co and GCR, on the back of strong liquidity and capital position



Our Core Values





- Own the task
- Go the extra mile, solve problems
- Show initiative
- Break barriers
- Be innovative

- Be responsive and passionate
- Surpass customer's expectations always
- Maintain quality standards
- Be meticulous make it simple always
- Be professional integrity, friendly and genuine

- · Get it done
- Get it done now
- Get it done very well
- Always have the end in mind

UBA at a Glance

Leveraging our pan-African strategy for optimum value



Footprint / Channels

20

African Countries



25 million **Customers**



1,000+ **Business** Offices**



2,697 **ATMs** 119,303 PoS

13.5 million Cards





Financial Highlights

Assets

[USD20.1bn]

₩8.5trn

111.0%

Equity

₩804.8bn

[USD1.9bn]

11.9%

Deposits

₩7.0trn

[USD16.5bn]

15.3%

Net Loans

₩2.8trn

[USD6.7bn] 7.7%

Earnings

₩660.2bn

[USD1.6bn] **7.0%**

PBT

₩153.1bn

[USD360.9mn]

20.3%

CAR 24.9%

LR 47.6%

NIM 5.4%

ROAE 15.6%

Funding, Liquidity & Capital

- Strong, stable low-cost funding of 86.6%
- Relatively low cost of funds at 2.2%
- Headroom for lower CoF, on aggressive retail penetration
- Liquid balance sheet to fund emerging opportunities
- Strong BASEL II CAR at 24.9%

Asset Creation and Quality

- ₩8.5 trillion total assets
- Loan book focused on corporate, commercial and retail customers
- Geographic, sector and customer diversification, with less vulnerability to macro and market volatilities
- NPL ratio at 3.6%

Profitability

- RoAE of 15.6 %
- RoA of 1.5%
- Notable upside to NIM (5.4%), on the back of balance sheet efficiency
- Cost-to-Income ratio of 63.0%
- Profitability built on sustainability and long term value creation

Risk appetite

- Prudent risk appetite, with a good balance between profitability and sustainability
- Well diversified loan book across sectors and markets
- Relatively low exposure to volatile sectors and seaments of the market
- Strong governance structure and oversight

1 USD = N424.11

Source: Company Financials

Sustained Credit Ratings







Fitch Ratings

S&P GlobalRatings

National

Short-term: Aa-

National

- Short-term: A1+(NG)
- Long-term: AA+(NG)

International

Long-term: B

National

- Short-term: F1+(nga)
- Long-term: A+(nga)

International

Short –term: BLong-term: B

National

- Short-term: ngA-2
- Long-term: ngBBB

International

- · Short -term: B
- Long-term: B-
- Stand alone CR profile: b+

S&P and Fitch ratings of UBA Plc rank at par with the Nigerian Sovereign rating, as the Sovereign rating underpins the ratings of corporates operating in the country.

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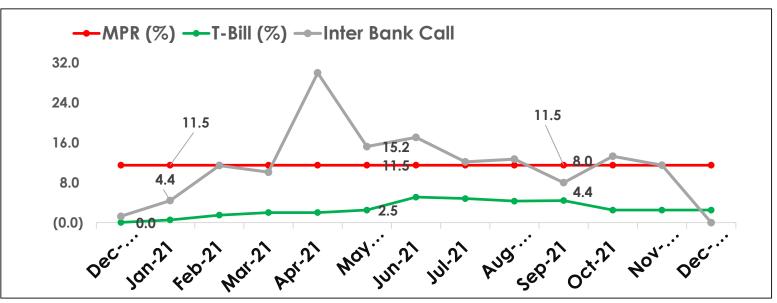
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Nigeria: Macroeconomic update

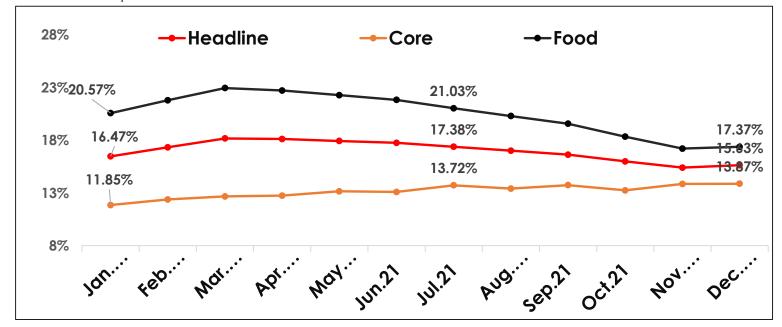






Inflation

Inflation slowed for eight consecutive months in November before accelerating in December, closing the year at 15.63%. The successive months of disinflation was driven majorly by moderation in food price pressures

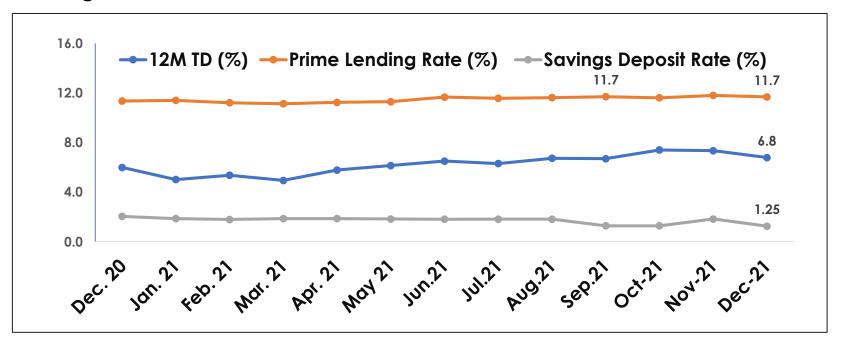


Lending & Savings Rates

Exchange

Rates struggle to attain pre-pandemic levels, driven by policy and liquidity

Increased pressure on the NGN, driven by rate



Nigeria – Key Policy Events/Pronouncements in 2021



Q1'21

- MPR held at 11.5% by MPC at its first 2021 meeting
- CBN issued directives for IMTOS to disburse diaspora remittances in FX
- CBN emphasizes prohibition of Crypto currency transactions
- CBN introduced "Naira 4 Dollar Scheme" for Diaspora Remittances
- Nigeria unveiled new Strategic Growth Revenue Initiative (SGRI) 2.0, to boost revenue to 15% of GDP by 2023.

Q2'21

- CBN introduces "Naira 4 Dollar Scheme" for Diaspora Remittances
- NAFEX becomes NGN/USD official rate
- CBN's MPC meets, maintains status quo per policy rates
- CBN announces likely kick-off of digital currency before 2022

Q3'21

- CBN announces likely kick-off of digital currency before 2022
- Nigeria received \$3.35 billion from IMF as proceeds for Special Drawing Rights (SDR), a boost to external reserves
- Monetary Policy Committee retained policy rate at its September 2021 meeting
- CBN ban Forex sales to BDCs, gives banks sole licence

Q4'2'

- Nigeria raised \$4 billion through the issuance of Eurobonds, \$1bn higher than planned amount
- CBN e-naira platform went live
- CBN announced 100 for 100 policy on production and productivity, to transform and jumpstart the productive base of the economy
- To foster economic growth and development, Nigeria unveiled the National Development Plan (2021 2025). The Plan succeeds the Vision 20:2020 introduced in 2009 and the Economic Recovery and Growth Plan (ERGP) introduced in 2017 both of which expired in 2020. The NDP will also serve as a bridge for the country's long-term plan, the Nigeria Agenda 2050, currently being developed.

Highlights of a few Operating Economies - ex-Nigeria



Countries		Growth	GDP per Capita Growth	Inflation	Policy R	ate	Growth Drivers
	2020	0.4%	-1.1%	10.4%	Dec. 2020	14.5%	A curi cu alta una a A A cura a fica cha unica cu
*	2021	4.7%	3.0%	12.6%	Aug. 2021	13.5%	Agriculture, Manufacturing, Services, Mining
Ghana	2022F	6.2%	3.5%	12.2%	Jan. 2022	14.5%	301 v1003, 7viii 1111g
	2020	2.0%	-0.8%	2.4%	Dec. 2020	4.0%	
	2021	6.0%	3.5%	5.6%	Mar. 2021	4.0%	Services, manufacturing,Construction, Agriculture
Côte d'Ivoire	2022F	6.5%	3.5%	2.5%	Dec. 2021	4.0%	Construction, Agriculture
	2020	-1.5%	-5.1%	2.4%	Dec. 2020	3.25%	Trade, AfCFTA, Agriculture,
—	2021	3.6%	0.9%	2.4%	Jul. 2021	3.25%	Construction, and
Cameroon	2022	4.6%	1.7%	2.0%	Dec. 2021	3.5%	Telecommunications
	2020	1.9%	-4.8%	2.0%	Dec. 2020	4.0%	T . T . A
*	2021	6.7%	1.3%	8%	Mar. 2021	4.0%	Tourism ,Trade, Agriculture, Public expenditure
Burkina Faso	2022F	5.6%	2.2%	2.6%	Jul. 2021	4.0%	Fublic experiditure
	2020	4.8%	-1.0%	3.6%	Dec. 2020	5%	Tourism Mining Sonvious
	2021	4.0%	-0.3%	4.2%	Jun. 2021	5%	Tourism, Mining, Services,Construction, Agriculture,
Tanzania	2022F	5.1%	1.6%	3.4%	Dec. 2021	5%	and Manufacturing

Source: IMF

We continue to see growth opportunities on the continent and are excited about the prospects that AfCFTA brings. UBA will continue to explore opportunities across Africa as we improve operational efficiency and resilience across all subsidiaries.

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Financial Highlights



		2021	2020	% Change
	Gross Earnings	660,219	616,843	7%
	Net Interest Income	316,711	259,467	22%
Comprehensive Income & Profit Trend	Operating Income	442,994		10%
(N' millions)	Operating Expenses	278,986	249,847	12%
	Profit Before Tax	153,073	127,257	20%
	Profit After Tax	118,678	109,162	9%
	Cost-to-Income Ratio	63.0%	62.0%	-100bps
Efficiency and Return (%)	Return on Average Equity	15.6%	16.6%	-100bps
	Return on Average Assets	1.5%	1.6%	-10bps
		2021	2020	% Change
	Total Assets	8,541,318	7,693,377	11%
Financial Position (N'AAillions)	Customer Deposits	6,369,189	5,676,011	12%
Financial Position (N'Millions)	Net Loans to Customers	2,680,667	2,554,975	5%
	Total Equity	804,807	719,546	12%
	Loan-to-Deposit Ratio	40.36%	43.20%	-284bps
Business Capacity and Asset Quality Ratios (%)	Capital Adequacy Ratio	24.9%	22.4%	+250bps
	Non-Performing Loan Ratio	3.6%	4.7%	-110bps
	NPL Coverage ratio	134%	123%	+1100bps
	Cost-of-Risk	0.35%	0.90%	-87bps

Resilience amidst turbulence





Dec'20: 4.7% 114bps

Improved asset quality underpinned by robust and proactive risk management practices

Asset Base: N8.5trn

Dec'20: N7.7tn 11.1%

Solid balance sheet which is adequately capitalised with significant headroom to explore opportunities across Africa

PBT: N153 bn

FY'20: N127.3bn | 20%

Impressive Profitability driven by strong revenue growth and cost efficiency

Asset Quality

Asset Base

Liquidity Ratio: 47.6%

Dec'20: 44.3% 330bps y/y

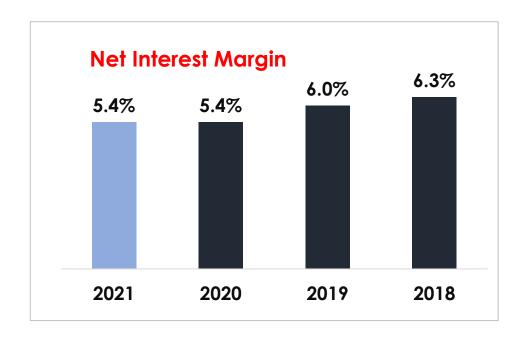
Sufficient liquidity buffers to withstand market liquidity shocks

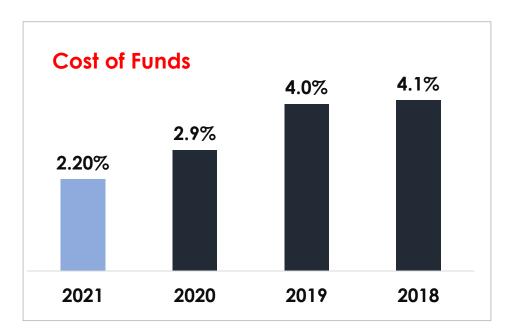
Profitability

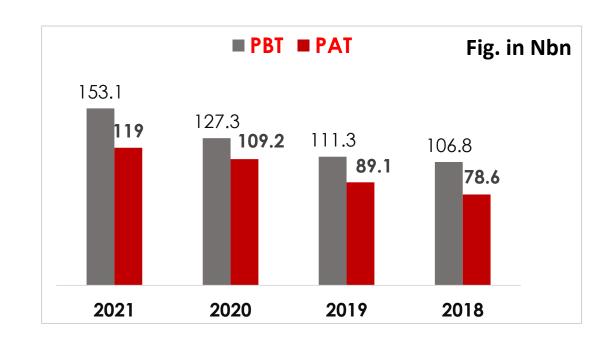
Key Takeaways from FY'21 Results Liquidity **Position**

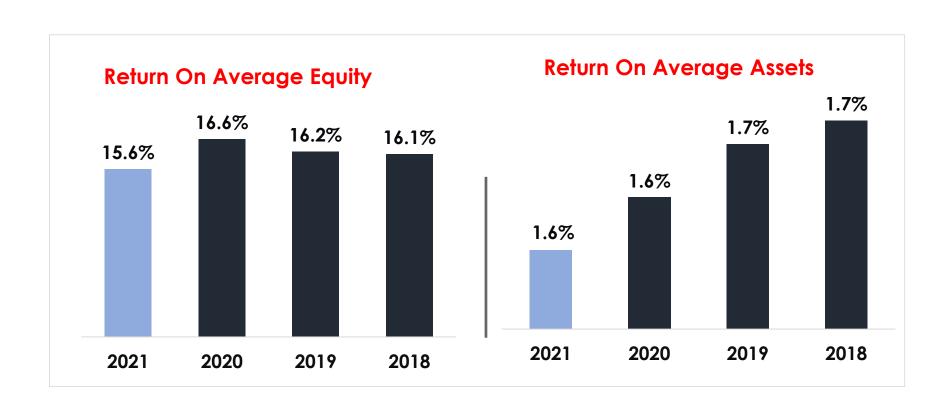
Moderated cost of funds, protecting interest margin











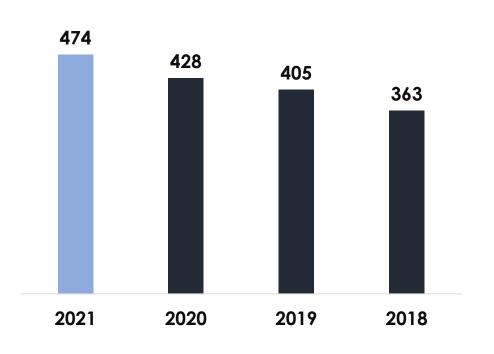
- PBT grew by 20.3%, driven by strong double digit growth in operating income.
- Net Interest Margin protected despite over N600bn low yielding (0.5%) CRR related bills.
- Cost of Funds moderated further to 2.2%, due to concerted focus on low cost funding and refinancing of high cost borrowings.

Strong interest income growth in low yield environment

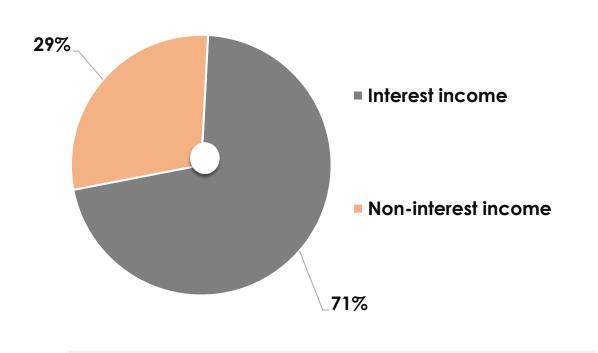




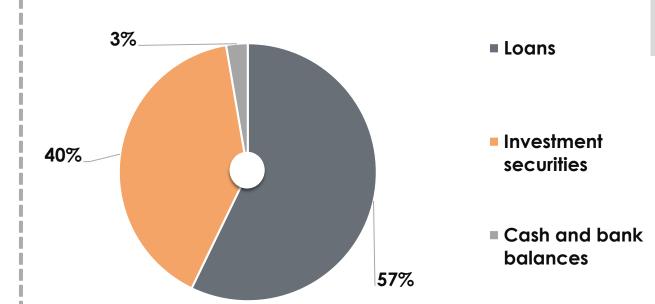




Earnings Contribution (%)



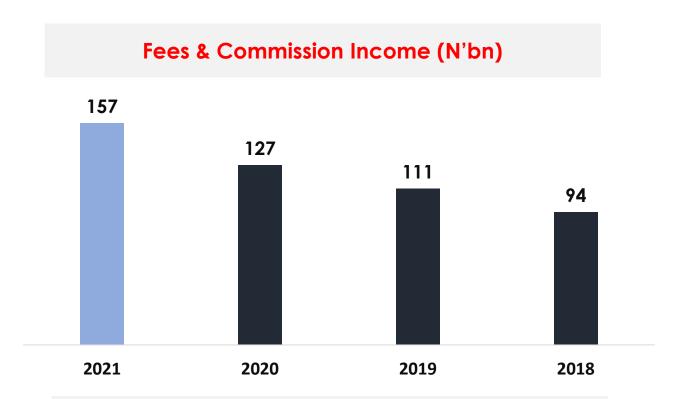
Components of Interest Income



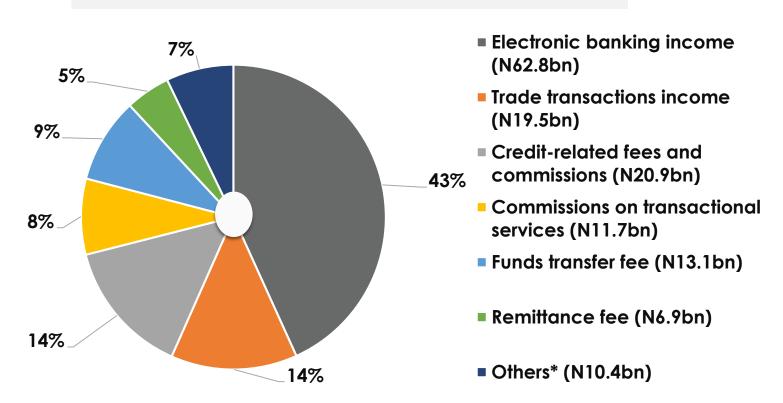
- Steady growth in gross earnings underpinned by strong growth in balance sheet, customer base and best in class digital banking offering.
- Gross earnings grew 7% y/y. Interest income and fee and commission income grew 10% and 23.5% respectively.

Sustained growth in non – interest income

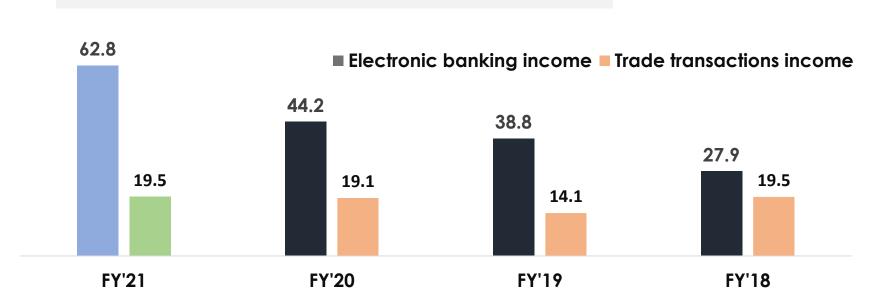




Contributions to Fees and Commission Income (%)



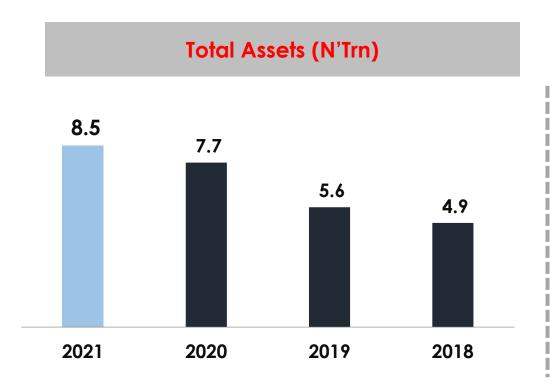
Trends of key non-interest income lines (N'bn)

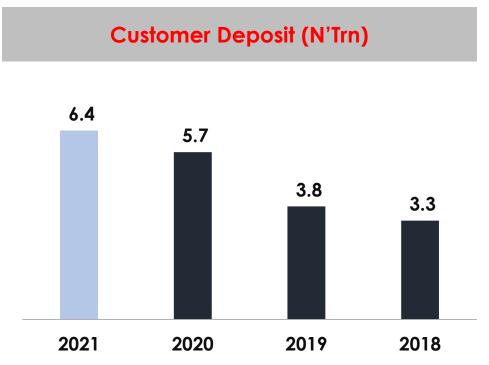


- As we deepen our adoption of state of the art technology in our payment solution, our electronic banking income is growing strong growth.
- Non-interest income, was driven by 101.7% growth in commission on turnover, 41.5% increase in credit related fees and commissions, 35.2% growth in account maintenance fee and 22.3% increase in funds transfer fee.
- Electronic banking income (41.8% growth) remains the largest non-interest income line, accounting for 40% of total fees and commission income, and driven by our sustained gain in market share of digital banking business across the group.

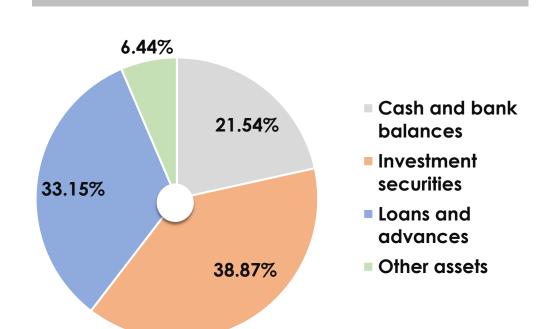
Balance Sheet Performance



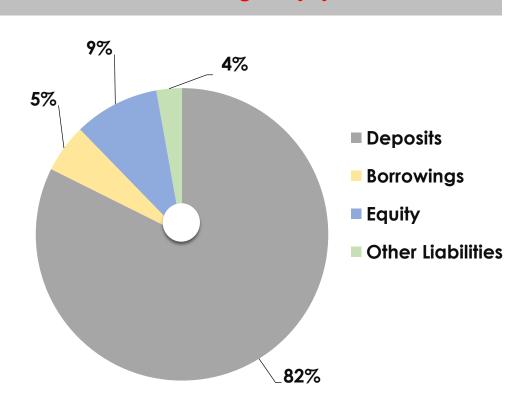


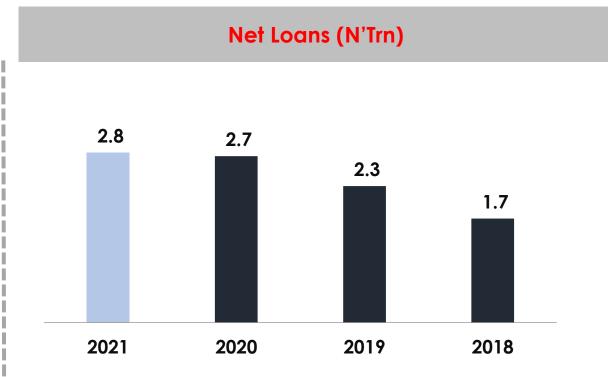


Funding Mix(%)



Components of Total Assets(%)



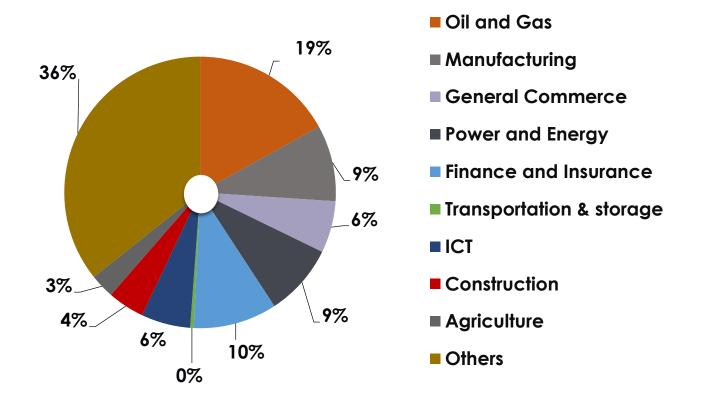


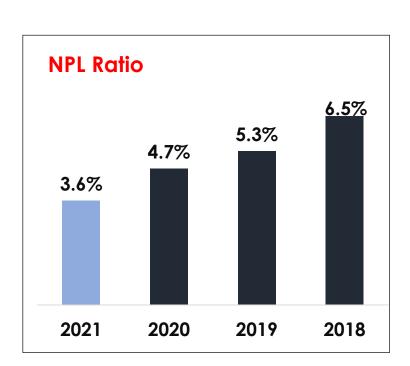
- The Group maintains a well-diversified balance sheet, with over 70% of the assets in liquid, low-moderate risk instruments.
- Customer deposits continue to dominate the Bank's funding mix (86.6%), even as CASA grew by 18.8% in FY'21 as we deepen wallet share of corporates, commercial and retail customers.
- Total assets grew 11% in FY'21, driven largely by growth in investment securities, customer loans and placements.

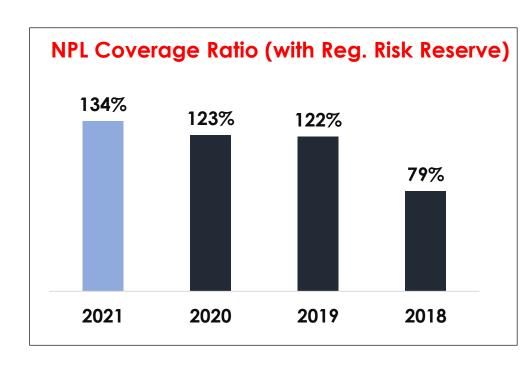
Well-diversified loan book with NPL ratio on a decline



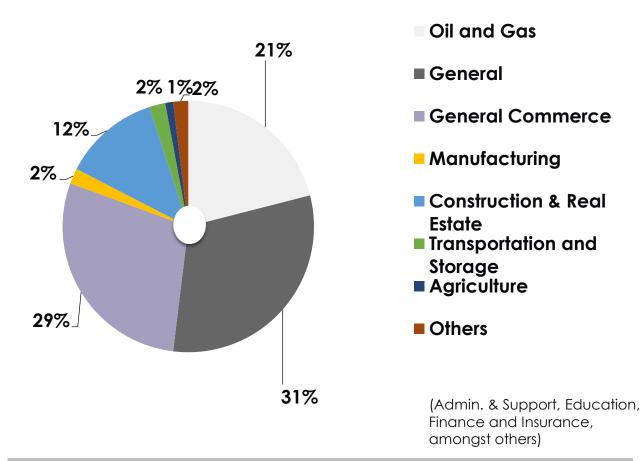
Loan Book Distribution by Sector







NPL Distribution By Sector



- Well diversified loan book across strategic economic sectors translating to moderated credit risk.
- Prudent underwriting standards, and proactive credit monitoring resulting in a further drop in nonperforming loans ratio to 3.6%
- Coverage ratio at 134%, underscores the group's strong reserves to offset credit losses.

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Our Key Payment Channels





With UBA Leo You can now Send Money, Buy Airtime, Check Account Balance, Pay Bills and a lot more with ease and convenience. Leo is available on Apple Business Chat, Facebook Messenger, WhatsApp, Instagram, Google across Africa



UBA Mobile App provides control, support and flexibility, offering banking and lifestyle features that lets customers do all their transactions easily from their mobile phone.



The UBA Digital Experience on Mobile and Web is an Omnichannel banking platform where customers can login with the same details and initiate transactions on any device.



UBA Internet Banking is an integrated single sign-on product suite through which we provide our corporate clients with cash management and transaction banking services.



UBA Cards (Debit, Credit and Prepaid) can be used to purchase items in stores, on the Internet and collect cash from ATMs, expense cards for staff and fuel purchases.

These cards work within and outside your country.



With *919# (our USSD Banking)
customers can open a
UBA account, transfer funds,
buy airtime for yourself, family &
friends, pay your bills, pay for
your flights and check your
account balance all on your
phone



Our POS Terminals allow easy payment collections for our agents, SME and Corporate customers. We are expanding to provide 4G network POS terminals which can be integrated to customers' cash registers for better sales reconciliations and monitoring.



UBA ATMs are strategically located and equipped to effectively serve our customers.



Blockchain Services for ATMs
We have partnered with
FinTech players to pioneer
use of blockchain service for
ATM transaction processing
in line with regulation
guideline.

UBA Marketplace

UBA Marketplace provides low-cost channel for SMEs in Nigeria to drive sales online

Our Key Payment Channels





UBA Cardless Withdrawal Services

The Cardless Withdrawal Service enables customers to carry out transactions on ATMs across UBA Group without using Cards. The service is available across 20 UBA Countries.



UBA API Banking Services

With this service, we have been able to extend banking services (payout) leveraging advanced system interfaces to FinTechs and Leading Organizations.



The UBA Contactless Payment

Allows merchants and customers to accept payments with the Scan, Pay and Go option for instant payments across the country using this service.

Digital channels performance

















Subscription ('M)

Count ('M) 2019

Value (N'B)

1.4

3.0

20.7

2.1

95.0

3,639

1.6

8.7

6,750

3.6

158.4

322

7.6

330.3

2,814

17.2**

41.2

309

2.559**

207.3

1,940

Subscription ('M)

Count ('M) 2020

Value (N'B)

2.2

5.5

51.9

2.9

191.3

8,322

2.8

11.0

12,547

5.03

260.6

640

9.9

394.4

3,579

33.7**

84.6

528

2.679**

174.1

2,179

Subscription ('M)

Count ('M) 2021

Value (N'B)

3.1 121%

9.2 207%

96.6 367%

4.6

309.5 2259

119%

14,702304%

3.76 135%

11.19 28%

13,36898%

6.5 80%

450.1^{184%}

1,264 292%

13.5 77%

648.0 969

6,201120%

119.3**_{594%}

194.0 370%

1,03534%

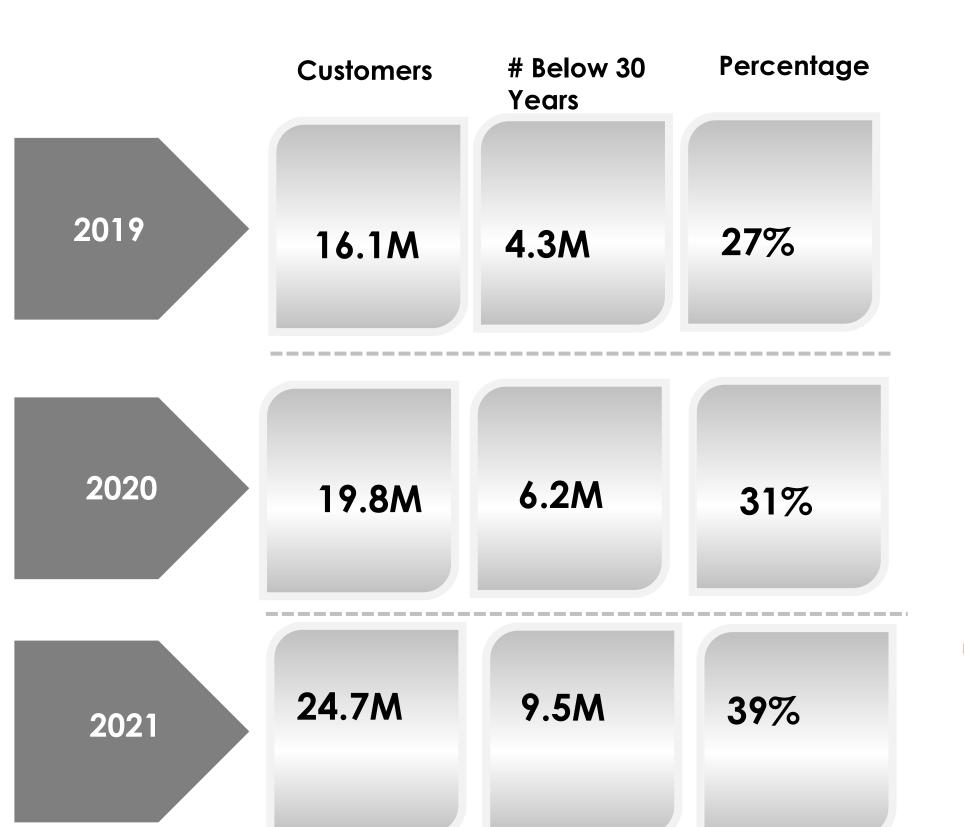
2.697**

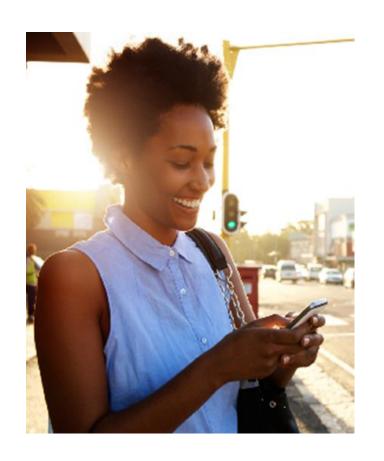
178.7 -14%

3,001^{55%}

Customer Demography





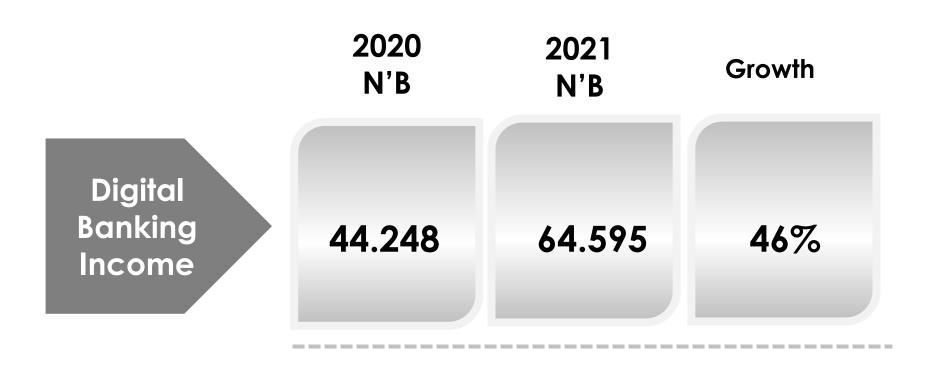


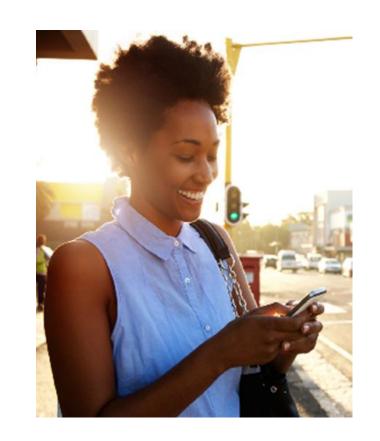
Our customer base is getting younger.



Digital Banking Income















Laurels across the Group in 2021



UBA Group

Winner, Africa Bank of the Year

Awarding Institution: The Banker Magazine, a Financial Times publication

UBA Group

Winner, Bank of the Year

Awarding Institution: The Banker Magazine, a Financial Times publication

UBA Benin

Winner, Bank of the Year

Awarding Institution: The Banker Magazine, a Financial Times publication

UBA Burkina Faso

Awarding Institution: The Banker Magazine, a Financial Times publication

UBA Zambia

Winner, Bank of the Year

Awarding Institution: The Banker Magazine, a Financial Times publication

UBA Ghana

Banking Group Brand of the Year

Awarding Institution: Global Banking and Finance Award

UBA Sierra Leone

Winner, Bank of the Year

Awarding Institution: The Banker Magazine, a Financial Times publication

UBA Senegal

Winner, Bank of the Year

Awarding Institution: The Banker Magazine, a Financial Times publication

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2022 FY Guidance



	FY'21 Guidance	FY'21 Achieved	FY'22 Guidance
Deposit Growth	~15%	15.3%	~15%
Loan Growth	~20%	7.7%	~15%
Cost of Risk	~1%	0.4%	~1%
Non Performing Loan Ratio	~5%	3.6%	~4%
Return on Average Equity	~18%	15.6%	~18%
Return on Average Assets	~1.8%	1.5%	~1.8%
Capital Adequacy Ratio	~24%	24.9%	~23%
Cost-to-income Ratio			
(ex-impairment)	~60%	63.0%	~60%
Net Interest Margin	~5.6%	5.4%	~6%



Outlook for 2022



Macroeconomic environment in our largest Market - NIGERIA

- Nigeria's economy to expand 3% in 2022, driven by developments in the oil sector, according to IMF.
- Election spend to keep inflation elevated in the short to medium term.
- Accretion of the external reserves on the back of rallying oil price.
- Increased borrowing by the federal government from the domestic market to fund budget deficit.
- Expected rise in interest rates on increased borrowing by the government.
- Internal security threats would remain a major pressure point.
- Hikes in interest rates in the global economy to fight inflation as well as election jitters, to result in carry trade in the local market, particularly at the short to medium end of the curve.

Banking Industry/ Policy Environment - NIGERIA

- NIM upside is expected as interest rates trend upwards.
- Cautious loan growth to persist during the year, with increased competition at the retail end; amidst competition for healthy NIM.
- Heightened macroeconomic risks remain.
- Exchange rate adjustments expected, as the move to harmonize rates at different windows advances.
- Retail lending as a new competitive frontier, driven by policy and infrastructural/institutional improvements

UBA Group 2022 Key Focus Area

- Market share growth across all geographies, driven by our C1st philosophy
- Cautious Ioan growth across resilient economic sectors
- Technology-led efficiency
- Growth in retail deposits and lending
- Innovation and improved customer experience
- Cost efficiency
- Value-based digital banking services

Key Risks to Outlook

- Slower than expected recovery of the global economy
- Escalation of insecurity in most parts of Nigeria
- Reversal of crude oil price to sub \$50/b levels
- Volatile regulatory and policy environment
- Worsened inflationary threats
- Lower foreign reserves and implications for the Naira

Summary Financials..1/3



United Bank for Africa Plc					
Consolidated and Separate Statements of Comprehensive Income					
For the year ended 31 December 2021		* Restated			
In millions of Nigerian Naira	Grou	р	Bank		
	2021	2020	2021	2020	
Interest income	474,262	427,862	288,564	274,975	
Interest income on amortised cost and FVOCI securities	473,909	422,655	288,353	269,918	
Interest income on FVTPL securities	353	5,207	211	5,057	
Interest expense	(157,551)	(168,395)	(101,649)	(116,748)	
Net interest income	316,711	259,467	186,915	158,227	
Impairment charge for credit losses on Loans	(9,851)	(22,443)	(9,049)	(14,146)	
Net impairment Write back / (charge) on other financial assets	(3,012)	(4,566)	(700)	(7,718)	
Net interest income after impairment on financial and non-financial instruments	303,848	232,458	177,166	136,363	
Fees and commission income	158,648	126,943	76,636	58,802	
Fees and commission expense	(57,746)	(44,335)	(40,410)	(28,660)	
Net fee and commission income	100,902	82,608	36,226	30,142	
Net trading and foreign exchange income	16,385	54,847	347	40,266	
Other operating income	8,996	6,120	15,946	7,433	
Employee benefit expenses	(93,244)	(87,545)	(45,985)	(47,178)	
Depreciation and amortisation	(22,700)	(20,005)	(15,761)	(15,036)	
Other operating expenses	(163,042)	(142,297)	(107,420)	(93,630)	
Share of profit of equity-accounted investee	1,928	1,071	_	_	
Profit before income tax	153,073	127,257	60,519	58,360	
Income tax expense	(34,395)	(18,095)	(1,850)	(1,449)	
Profit for the year	118,678	109,162	58,669	56,911	

Summary Financials..2/3



United Bank for Africa Plc Consolidated and Separate Statements of Financial Position As at 31 December 2021

As at 51 December 2021					
	Group		Bank		
	* Restated				
	31 Dec. 21	31 Dec. 20	31 Dec. 21	31 Dec. 20	
In millions of Nigerian Naira					
ASSETS					
Cash and bank balances	1,818,784	1,874,618	1,446,906	1,436,822	
Financial assets at fair value through profit or loss	13,096	214,400	7,984	171,058	
Derivative assets	33,340	53,148	33,340	53,148	
Loans and advances to banks	153,897	77,419	120,124	65,058	
Loans and advances to customers	2,680,667	2,554,975	1,848,102	1,812,536	
Investment securities:					
- At fair value through other comprehensive income	993,791	1,421,527	840,249	1,233,684	
- At amortised cost	2,341,839	1,159,264	806,217	71,479	
Other assets	149,154	110,829	88,649	96,524	
Investment in equity-accounted investee	8,945	4,504	2,715	2,715	
Investment in subsidiaries	-	-	103,275	103,275	
Property and equipment	178,117	153,191	141,581	123,435	
Intangible assets	30,450	28,900	18,063	16,237	
Deferred tax assets	43,329	40,602	21,862	21,862	
	8,445,409	7,693,377	5,479,067	5,207,833	
Non-Current Assets Held for Sale	95,909	-	95,909	_	
TOTAL ASSETS	8,541,318	7,693,377	5,574,976	5,207,833	

Summary Financials..3/3



United Bank for Africa Plc
Consolidated and Separate Statements of Financial Position
As at 31 December 2021

TOTAL LIABILITIES AND EQUITY	8,541,318	7,693,377	5,574,976	5,207,833	
TOTAL EQUITY	804,807	719,546	501,601	477,940	
Non-controlling interests	28,633	27,895	-	_	
OF THE PARENT					
EQUITY ATTRIBUTABLE TO OWNERS	776,174	691,651	501,601	477,940	
Other reserves	324,516	324,194	261,250	266,645	
Retained earnings	335,843	251,642	124,536	95,480	
Share premium	98,715	98,715	98,715	98,715	
Share capital	17,100	17,100	17,100	17,100	
EQUITY					
TOTAL LIABILITIES	7,736,511	6,973,831	5,073,375	4,729,893	
Deferred tax liability	19,617	16,992	-	_	
Borrowings	455,772	694,355	455,772	688,280	
Current income tax payable	21,415	9,982	2,751	1,478	
Other liabilities	216,209	157,826	127,338	93,669	
Derivative liabilities	98	508	98	508	
Deposits from customers	6,369,189	5,676,011	4,004,306	3,824,143	
Deposits from banks	654,211	418,157	483,110	121,815	
LIABILITIES					
In millions of Nigerian Naira					
	31 Dec. 21	31 Dec. 20	31 Dec. 21	31 Dec. 20	
		* Restated			
	Gro	Group		Bank	

Thank You

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